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For more information please visit: www.natrelle.eu



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ALLERGAN Quality Assurance Telephone: XXXXX XXXXXX Facsimile: XXXXX XXXXXX



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COLLECTION

Natrelle**PLUS**™ WARRANTY PROGRAMME

> Natrelle[™] Silicone Gel-Filled Breast Implant Warranty





Have confidence in your decision

For patients and surgeons alike, choosing the right implants is an important decision and quality assurance is an integral part of this.

The Natrelle[™] Collection is built to exacting standards and offers information and support not just to the point of surgery, but far beyond.

When you choose silicone gel-filled breast implants from The *Natrelle™* Collection, you have the additional peace of mind of our unique *Natrelle***PLUS™** lifetime warranty, to which you are automatically enrolled.

This guarantees your implant against loss of shell integrity resulting in implant rupture, that requires surgical intervention.

We thank you for choosing from The Natrelle[™] Collection and invite you to familiarise yourself with the features and benefits of the Natrelle**PLUS**[™] warranty programme, as described in this brochure.



More than just breast implants

Products covered

The NatrellePLUS[™] Warranty applies to all Natrelle[™] silicone gel-filled breast implants* and the Natrelle[™] 150* that have been implanted after 31st March, 2004**, provided the product has been used:

- As intended by appropriately qualified and licensed surgeons, in accordance with current and accepted plastic surgery techniques
- In accordance with the current Natrelle[™] breast implant package insert

Events covered

The NatrellePLUS[™] Warranty applies only to cases of loss of shell integrity resulting in implant rupture that requires surgical intervention.

*Previously known as McGhan™

Coverage commencement date varies per country. Further information on cover can be obtained by your surgeon from their local Allergan representative. For breast implants implanted prior to the local coverage commencement date, products are covered by Allergan's Standard Product Replacement Policy. Please note that *Natrelle*PUS**[™] is offered in addition to Allergan's Standard Product Replacement Policy.



Peace of mind with NatrellePLUS™

The NatrellePLUS[™] Warranty Features

- Patient lifetime product replacement
 - D years of guaranteed financial assistance. Receive up to €1000* (£700 in the UK) of out-of-pocket expenses for surgical fees, operating room and anaesthesia expenses not covered by insurance
 - Automatic enrolment
 - Free size changes. At the request of your surgeon, any available size may be selected to replace your current Natrelle[™] silicone gel-filled breast implant** at no cost to you. Also you may choose another style of Natrelle[™] breast implant (a charge may apply on a product with a higher price)
 - Free contralateral breast implant replacement is conditional on the surgeon's specific recommendation. This offer only applies to surgery with covered products after January 1st 2008.

Exclusions and limitations

The NatrellePLUS™ Warranty does not apply to the following:

- Dissatisfaction with implant size or aesthetics
- Adverse reactions other than implant rupture
- Removal of implants due to capsular contracture, wrinkling or rippling
- Loss of product integrity caused by cosmetic revision surgery
- Loss of product integrity caused by open or closed capsulotomy
- Gel deformation/gel fracture
- CUI Products/Natrelle[™] * saline products (excluding Natrelle[™] 150 which is covered), BRST saline/gel combination device
- Other manufacturers products
- Financial reimbursement for a non-Natrelle[™] replacement product in lieu of a Natrelle[™] replacement product
- "Broken Devices", products broken/ruptured at the time of implantation**
- The NatrellePLUS[™] programme is open to products purchased and implanted in the majority of countries in Europe, the Middle East and Africa[†]
- Whilst your NatrellePLUS[™] warranty will be upheld anywhere in the world, the terms and conditions applicable will be those stated in the country and at the time of implantation, not those where/when the implants are explanted.

Allergan reserves the right to terminate the *Natrelle***PLUS™** Warranty Programme.

*Previously known as McGhan[™] **"Broken Devices" are covered by Allergan's Standard Product Replacement Policy. †Please contact your local Allergan representative for further information on cover.

*Financial assistance listed is per patient not per device. **Previously known as McGhan™

To submit a claim form

*Previously known as McGhan™.

To be eligible for product replacement and/or financial assistance the surgeon is required to return the explanted *Natrelle*[™] silicone gel-filled style breast implant(s)* within two (2) months of the date of explantation. For specific return authorisation instructions, your surgeon should contact their local Allergan Quality representative.

Financial assistance and product replacement will be issued to qualifying cases upon receipt and verification of the explanted product and upon your signature of a release form. THE Natrelle

Your Natrelle**PLUS**[™] Warranty Programme Card

Your Healthcare Professional will stick the corresponding implant ID label onto your warranty card below. Please keep this with you.



Your NatrellePLUS[™] Warranty Programme Card

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Patient name:
Date of surgery: